Ways and Means Transportation & Regulatory Subcommittee FY 2020 Budget Hearing Blatt Building Room 318



SC Department of Insurance Budget Presentation

January 9, 2019

9:00 AM

Key Officials in the DOI

Director Raymond Farmer: rfarmer@doi.sc.gov (803) 737-6805

Deputy Director of Financial Services Lee Hill: lhill@doi.sc.gov (803) 737-6199

Deputy Director of Market and Consumer Services Kendall Buchanan: kbuchanan@doi.sc.gov (803) 737-

6143

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Deputy Director of Actuarial Services Joe Cregan: icregan@doi.sc.gov (803) 737-4974

Deputy Director of Administration & Fiscal Manager Tommy Watson: twatson@doi.sc.gov (803) 737-

6141

Legislative Liaison Julian Barton: jbarton@doi.sc.gov (803) 737-6124

HR Manager Erin Washington: ewashington@doi.sc.gov (803) 737-6119

PIO Officer Katie Geer: kgeer@doi.sc.gov (803) 737-6207

http://doi.sc.gov/

Actuarial Services Financial Regulation & Financial Examinations Alternative Risk Transfer Services Financial Analysis Solvency Legal Support Services Legal, Legislative & Legislative Affairs **External Affairs** Legal Affairs Agency Director Executive Services Governor Licensing and Continuing Education Licensing Services Office of Special Licensing Office of Individual Market and Consumer Services Agency Vacancy Pool Office of Consumer Services Office of Market
Services Finance, Accounting, & Human Resources and Front Desk Operations Information Resource Network Information Resource SafeHome Program Taxation Services Administration Procurement Applications

South Carolina Department of Insurance

Organizational Chart

Joseph Cregan
Dpty. Dir. Of Actuarial
Services/Asst. to the Agency Executive Assistant III Director Garth Lee Hill-NG Dpty. Dir. of Financial Regulation & solvency Dpty. Dir. Exec. Comp Casey Clyburn
Program Coordinator II
(Exec. Asst.) Gwendolyn McGriff-NG Dpty. Dir. Office of Legal, Legislative, & External Affairs Dpty. Dir. Exec. Comp Raymond Farmer SC DOI Director Agency Head Daniel Morris-NG
Dpty. Dir. of Licensing
Services
Dpty. Dir. Exec. Comp Julian Barton Exec. Asst. II NG
Dpty. Dir. of Market and
Consumer Services
Dpty. Dir. Exec. Comp Kendall Buchanan-T. Watson-NG
Dpty. Dir. of Administration
and Taxation
Dpty. Dir. Exec. Comp

South Carolina Department of Insurance Executive Services

Fiscal Year 2019-20 Budget Request Executive Summary

Agency Code R200
Agency Numb Department Of Inverse
Section 71

BUDGET REQUESTS					FUNDING					FTES		
Priority	Request Type	Request Title	State	Federal	Exemprised	Restricted	Tetal	State	Federal	Estmarked	Restricted	Total
1	- "	N'A - No additional funding requested for FY20					0			-		0.00

AGENCY NAME:	SC Department of Insurance		
AGENCY CODE:	R20	SECTION:	78



Fiscal Year 2019-20 Agency Budget Plan

FORM A - BUDGET PLAN SUMMARY

OPERATING	For FY 2019-20, my agency is (mark "X"):
	Requesting General Fund Appropriations.
REQUESTS	Requesting Federal/Other Authorization.
(FORM B1)	X Not requesting any changes.
	For FY 2019-20, my agency is (mark "X"):
Non-Recurring	Requesting Non-Recurring Appropriations.
REQUESTS	Requesting Non-Recurring Federal/Other Authorization.
(FORM B2)	X Not requesting any changes.
CAPITAL	For FY 2019-20, my agency is (mark "X"):
REQUESTS	Requesting funding for Capital Projects.
(FORM C)	X Not requesting any changes.
	For FY 2019-20, my agency is (mark "X"):
Provisos	Requesting a new proviso and/or substantive changes to existing provisos.
(FORM D)	Only requesting technical proviso changes (such as date references).
	X Not requesting any proviso changes.

Please identify your agency's preferred contacts for this year's budget process.

	<u>Name</u>	<u>Phone</u>	<u>Email</u>	
PRIMARY CONTACT:	Tom Watson	(803) 737-6141	twatson@doi.sc.gov	
SECONDARY CONTACT:	Mia Mills	(803) 737-6111	mmills@doi.sc.gov	

I have reviewed and approved the enclosed FY 2019-20 Agency Budget Plan, which is complete and accurate to the extent of my knowledge.

	Agency Director	Board or Commission Chair
SIGN/DATE:	Rounneld. Fin	N/A
TYPE/PRINT NAME:	Raymond G. Farmer	N/A

This form must be signed by the agency head – not a delegate.

AGENCY NAME:		SC Department of Insurance	e	
AGENCY CODE:	R20	SECTION:	78	

FORM B1 - RECURRING OPERATING REQUEST

y 	
AGENCY PRIORITY	N/A
TODALO LA TARGO DE	Provide the Agency Priority Ranking from the Executive Summary.
TITLE	
1.19 (*), 05-06-05-06-06-06-06-06-06-06-06-06-06-06-06-06-	Provide a brief, descriptive title for this request.
AMOUNT	General: Federal: Other: Total:
eren ereketiban eraken och	What is the net change in requested appropriations for FY 2019-20? This amount should correspond to the total for all funding sources on the Executive Summary.
New Positions	
	Please provide the total number of new positions needed for this request.
	Mark "X" for all that apply: Change in cost of providing current services to existing program audience
	Change in case load/enrollment under existing program guidelines
	Non-mandated change in eligibility/enrollment for existing program
FACTORS	Non-mandated program change in service levels or areas
ASSOCIATED WITH	Proposed establishment of a new program or initiative
TO BUILDING WAR TO BE TO SEE THE	Loss of federal or other external financial support for existing program
THE REQUEST	Exhaustion of fund balances previously used to support program
	IT Technology/Security related
	Consulted DTO during development
	Related to a Non-Recurring request – If so, Priority #
	Related to a Non-Receding request
	Mark "X" for primary applicable Statewide Enterprise Strategic Objective:
Con a constation	Education, Training, and Human Development
STATEWIDE	Healthy and Safe Families
ENTERPRISE	Mealthy and Safe Fallings
STRATEGIC	Maintaining Safety, Integrity, and Security Public Infrastructure and Economic Development
OBJECTIVES	
AND AND SEASON OF	Government and Citizens

AGENCY NAME: AGENCY CODE:	R20	SECTION:	78
ACCOUNTABILITY			
OF FUNDS			
			210 10 Guarante Planning and
	Dayformance Measurement t	emplate of agency's accou	18-19 Strategic Planning and ntability report, does this funding t strategy? How would the use of
a a supervision at			
RECIPIENTS OF			
FUNDS			
nes en esper a c	individual beneficiaries etc.	1? How would these fund	s (contractors, vendors, grantees, s be allocated – using an existing edetermined eligibility criteria?
JUSTIFICATION OF REQUEST			
	Please thoroughly explain	the request to include the	justification for funds, potentia
	offects matching funds an	d method of calculation ceived. If new positions i	Please include any explanation o nave been requested, explain wh

AGENCY NAME:	11-6(1	SC Department of Insuranc	e	
AGENCY CODE:	R20	Section:	78	

FORM B2 - NON-RECURRING OPERATING REQUEST

AGENCY PRIORITY	N/A
	Provide the Agency Priority Ranking from the Executive Summary.
TITLE	ž.
534 50968 AV 525 5 5 4	Provide a brief, descriptive title for this request.
AMOUNT	What is the net change in requested appropriations for FY 2019-20? This amount should correspond to the total for all funding sources on the Executive Summary.
FACTORS ASSOCIATED WITH THE REQUEST	Mark "X" for all that apply: Change in cost of providing current services to existing program audience Change in case load/enrollment under existing program guidelines Non-mandated change in eligibility/enrollment for existing program Non-mandated program change in service levels or areas Proposed establishment of a new program or initiative Loss of federal or other external financial support for existing program Exhaustion of fund balances previously used to support program IT Technology/Security related Consulted DTO during development Request for Non-Recurring Appropriations Request for Federal/Other Authorization to spend existing funding Related to a Recurring request – If so, Priority #
STATEWIDE ENTERPRISE STRATEGIC OBJECTIVES	Mark "X" for primary applicable Statewide Enterprise Strategic Objective: Education, Training, and Human Development Healthy and Safe Families Maintaining Safety, Integrity, and Security Public Infrastructure and Economic Development Government and Citizens
ACCOUNTABILITY OF FUNDS	

What specific strategy, as outlined in the FY 2018-19 Strategic Planning and Performance Measurement template of agency's accountability report, does this funding request support? How would this request advance that strategy? How would the use of

AGENCY NAME:		SC Department of Insurance	AND WATER IN THE PARTY OF THE P
AGENCY CODE:	R20	Section:	78
	these funds be evaluated?		
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	44 1 1 1 1 1 1 1 1		
RECIPIENTS OF			
Funds			
	What individuals or entities	would receive these funds (co .)? How would these funds be	ntractors, vendors, grantees, allocated – using an existing
	formula, through a competit	ive process, based upon predete	rmined eligibility criteria?
			.7.(
	.i		
MA			
			-
JUSTIFICATION OF			
REQUEST	1		

Please thoroughly explain the request to include the justification for funds, potential offsets, matching funds, and method of calculation. Please include any explanation of impact if funds are not received. Does this non-recurring appropriation request create an annualization or need for recurring funds?

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FORM C - CAPITAL REQUEST

AGENCY PRIORITY	N/A
	Provide the Agency Priority Ranking from the Executive Summary.
TITLE	
(1)	Provide a brief, descriptive title for this request.
AMOUNT	
	How much is requested for this project in FY 2019-20? This amount should correspond to the total for all funding sources on the Executive Summary.
Avanasa .	
CPIP PRIORITY	
2000 to 8	Identify the project's CPIP plan year and priority number, along with the first year in which the project was included in the agency's CPIP. If not included in the agency's CPIP, please provide an explanation. If the project involves a request for appropriated state funding, briefly describe the agency's contingency plan in the event that state funding is not made available in the amount requested.
OTHER APPROVALS	
	What approvals have already been obtained? Are there additional approvals that must be secured in order for the project to succeed? (Institutional board, JBRC, SFAA, etc.)
Long-Term	
PLANNING AND	
SUSTAINABILITY	
20.00	

What other funds have already been invested in this project (source/type, amount, timeframe)? Will other capital and/or operating funds for this project be requested in the future? If so, how much, and in which fiscal years? Has a source for those funds been identified/secured? What is the agency's expectation with regard to additional annual costs or savings associated with this capital improvement? What source of funds will be impacted by those costs or savings? What is the expected useful life of the capital improvement?

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AGENCY CODE:	R20	SECTION:	78
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SUMMARY			

Provide a summary of the project and explain why it is necessary. Please refer to the budget guidelines for appropriate questions and thoroughly answer all related items.

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AGENCY CODE:	R20	SECTION:	78	

FORM D - PROVISO REVISION REQUEST

z oza boda i c mel	
NUMBER	N/A
	Cite the proviso according to the renumbered list for FY 2019-20 (or mark "NEW").
TITLE	
	Provide the title from the FY 2018-19 Appropriations Act or suggest a short title for any new request.
BUDGET PROGRAM	
	Identify the associated budget program(s) by name and budget section.
RELATED BUDGET REQUEST	
	Is this request associated with a budget request you have submitted for FY 2019-20? If so, cite it here.
REQUESTED	
ACTION	Choose from: Add, Delete, Amend, or Codify.
OTHER AGENCIES AFFECTED	
	Which other agencies would be affected by the recommended action? How?
SUMMARY &	
EXPLANATION	
~ ~ *	
5,50	

Summarize the existing proviso. If requesting a new proviso, describe the current state of affairs without it. Explain the need for your requested action. For deletion requests due to recent codification, please identify SC Code section where language now appears.

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- 35 Le 20 to 1 20			
FISCAL IMPACT			
	9		18
8.77			
L _P	Provide estimates of any fis	cal impacts associated wit	h this proviso, whether for state,
fe	ederal, or other funds. Expl	lain the method of calculati	on.
4 7 8			
th 12			
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* 1			
e 3			
PROPOSED			
PROVISO TEXT			
* "			
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Paste FY 2018-19 text above, then bold and underline insertions and strikethrough deletions. For new proviso requests, enter requested text above.

AGENCY NAME:	SC D	epartment of Insurance		
AGENCY CODE:	R20	SECTION:	78/	

FORM E – AGENCY COST SAVINGS AND GENERAL FUND REDUCTION CONTINGENCY PLAN

TITLE

Agency Cost Savings and General Fund Reduction Contingency Plan 3% reduction of fiscal year 2018-2019 Recurring General Fund Appropriations based upon guidelines provided.

AMOUNT

\$128,062

What is the General Fund 3% reduction amount (minimum based on the FY 2018-19 recurring appropriations)? This amount should correspond to the reduction spreadsheet prepared by EBO.

None anticipated.

ASSOCIATED FTE REDUCTIONS

How many FTEs would be reduced in association with this General Fund reduction?

Almost all programs would be impacted by this "proposed" reduction. The Agency would attempt to reduce some of its operating costs in order to meet the mandated reduction.

PROGRAM/ACTIVITY
IMPACT

What programs or activities are supported by the General Funds identified?

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To accomplish this reduction, we would have to postpone some of our planned IT initiatives. We continue to strive towards increasing our infrastructure as it relates to security and privacy. We continue to implement recommendations provided by the SC Dept. of Administration's Division of Technology (DTO).

We would also reduce the services provided by the Dept. of Administration as it relates to mail processing communications for our licensees and companies regulated.

SUMMARY

Please provide a detailed summary of service delivery impact caused by a reduction in General Fund Appropriations and provide the method of calculation for anticipated reductions. Agencies should prioritize reduction in expenditures that have the least significant impact on service delivery.

We analyze and project our major expenditures, mostly IT related, each fiscal year. This allows us to plan and adjust accordingly to ensure that we are maintaining effectiveness and efficiencies.

AGENCY COST SAVINGS PLANS

What measures does the agency plan to implement to reduce its costs and operating expenses by more than \$50,000? Provide a summary of the measures taken and the estimated amount of savings. How does the agency plan to repurpose the savings?

K200	Department Of In	28
Agesty Code:	HERICA NAME:	20010325

Request Type NA Request Title State Secretaria State Secretaria Statistical Statis	27/11/2	5 5 5000	BUDGET REQUESTS			FUNDING					FTES		
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FORM F - REDUCING COST AND BURDEN TO BUSINESSES AND CITIZENS

TITLE

SCDOI's Efforts to Reduce Cost and Burden to Businesses and Citizens

Provide a brief, descriptive title for this request.

EXPECTED
SAVINGS TO
BUSINESSES AND
CITIZENS

The Agency routinely reviews all of its regulations to ensure that only minimal requirements are stipulated to carry out Title 38 and other insurance related laws. The savings is not readily quantifiable.

What is the expected savings to South Carolina's businesses and citizens that is generated by this proposal? The savings could be related to time or money.

FACTORS
ASSOCIATED WITH
THE REQUEST

	rk "X" for all that apply:
	Repeal or revision of regulations.
	Reduction of agency fees or fines to businesses or citizens.
X	Greater efficiency in agency services or reduction in compliance burden.
	Other

METHOD OF CALCULATION

Describe the method of calculation for determining the expected cost or time savings to businesses or citizens.

REDUCTION OF FEES OR FINES We annually maintain and update a list of the fines and fees for the previous fiscal year and the associated statute. However, no immediate reductions are planned at this time.

Which fees or fines does the agency intend to reduce? What was the fine or fee revenue for the previous fiscal year? What was the associated program expenditure for the previous fiscal year? What is the enabling authority for the issuance of the fee or fine?

REDUCTION OF REGULATION

The Department completed its review of regulations within the past few months. Noted by each regulation is the action the Department proposes to take over the next five years, if any. This analysis can and will be made available upon request.

Which regulations does the agency intend to amend or delete? What is the enabling authority for the regulation?

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The South Carolina Department of Insurance is committed to designing and maintaining and insurance regulatory system that protects the public interest without imposing unnecessary costs on its licensees. Accordingly, the agency routinely reviews its processes, procedures and regulatory framework to automate processes that can be automated and to determine which regulations should be modified, streamlined or repealed. It recently completed its annual yearly review.

The purpose of the review is to make regulation more effective or less burdensome in achieving regulatory objectives. Modifying regulations to comply with applicable law ensures that our consumers are afforded the protections intended by the legislature. Repealing unnecessary regulations may reduce the costs to licensees which may enable the licensee to provide coverage to the citizens of this state at a reasonable cost.

SUMMARY

Provide an explanation of the proposal and its positive results on businesses or citizens. How will the request affect agency operations?

	Agency Recommended Action (keep, change, delete, add)	KEEP	KEEP		KEEP
Transportation and Regulatory Subcommittee Proviso Request Summary FY 2018-19	Short Summary	(INS: Examiners Travel/Subsistence Reinbursement) Notwithstanding the limitations In this act as to amounts payable or reimbursable for lodging, meals, and travel, the Department of Insurance is authorized to reimburse department examiners in accordance with guidelines established by the National Association of Insurance Commissioners only when the State is reimbursed by an insurance company for the travel and subsistence expenses of Insurance Department examiners pursuant to Section 38-13- 10 of the 1976 Code.	(INS: Reimbursement Carry Forward) Reimbursements received for Data Processing Services, Revenue, Miscellaneous Revenue and Sale of Listings and Labels shall be retained for use by the department. These funds may be carried forward in the current fiscal year.	(INS: Fees for Licenses) The Department of Insurance shall be authorized to charge a twenty-five dollar initial producer license fee; a twenty-five dollar biennial producer license renewal fee; and a two hundred- fifty dollar penalty fee for late appointment renewals. The director shall specify the time and manner of payment of these fees. These fees shall be retained by the department for the administration of Title 38.	
	Proviso Title	Examiners Travel/Subsistence Reimbursement	Reimbursement Carry Forward		Fees for Licenses
nsportation and R	Renumbered FY 18-19 Proviso #	78.1	78.2		78.3
Tra	Proviso # in FY 17-18 Act Renumbered FY 18-19 Proviso #	7 H 7	78.2		78.3

Carry forward information, please provide this from SCEIS

The Department of Insurance did not have any carry forward from fiscal year 2018 into fiscal year 2019

R200: SC Department of Insurance

Authorized FTE Base

Authorized	Other FTE	56.7
Authorized	Federal FTE	0
Authorized	State FTE	37.3
Authorized	Total FTE	94

Expenditures/ Appropriations Chart

Base Budget Expenditures and Appropriations

MA YOR BURGET CATEGORIES	FY 15-16 ACTUAL EXPENDITURES		
MAJOR BUDGET CATEGORIES	Total Funds	General Funds	
Personal Service	\$ 5,424,663	\$2,615,880	
Other Operating	\$ 5,022,209	\$ 402,386	
Special Items			
Permanent Improvements			
Case Services			
Distributions to Subdivisions	\$ 1,996,674		
Fringe Benefits	\$ 1,752,222	\$ 820,719	
Non-recurring			
Total	\$14,195,768	\$3,838,985	

MA TOD DIDONE CATEGODIES	FY 16-17 ACTUAL EXPENDITURES		
MAJOR BUDGET CATEGORIES	Total Funds	General Funds	
Personal Service	\$ 5,389,815	\$2,738,044	
Other Operating	\$ 3,837,407	\$ 572,386	
Special Items			
Permanent Improvements			
Case Services			
Distributions to Subdivisions	\$ 1,996,886		
Fringe Benefits	\$ 1,770,957	\$ 891,975	
Non-recurring			
Total	\$12,995,065	\$4,202,405	

MA IOD DUDGET CATEGODIES	FY 17-18 ACTUAL EXPENDITURES		
MAJOR BUDGET CATEGORIES	Total Funds	General Funds	
Personal Service	\$ 5,400,295	\$2,730,827	
Other Operating	\$ 3,714,356	\$ 552,386	
Special Items			
Permanent Improvements			
Case Services			
Distributions to Subdivisions	\$ 1,998,740		
Fringe Benefits	\$ 1,856,671	\$ 937,097	
Non-recurring			
Total	\$12,970,062	\$4,220,310	

MA IOD DUDGET CATECODIES	FY 18-19 APPROPRIATIONS ACT		
MAJOR BUDGET CATEGORIES	Total Funds	General Funds	
Personal Service	\$ 6,879,989	\$2,797,404	
Other Operating	\$ 6,751,022	\$ 552,386	
Special Items			
Permanent Improvements			
Case Services			
Distributions to Subdivisions	\$ 2,155,000		
Fringe Benefits	\$ 2,113,463	\$ 918,930	
Non-recurring			
Total	\$17,899,474	\$4,268,720	

Major Program Areas Chart

Program Number and Title	Major Program Area Purpose	FY 15-16 Budget Expenditures	FY 16-17 Budget Expenditures	FY 17-18 Budget Expenditures
Administration	Administration: Office of General Counsel, Information Resource Management(IRM), Executive Services	State: 1,390,664 Federal: Other: 1,120,497 Total: 2,511,161 % of Total Budget: 18%	State: 1,684,765 Federal: Other: 758,719 Total: 2,443,484 % of Total Budget: 19%	State: 1,625,386 Federal: Other: 677,210 Total: 2,302,596 % of Total Budget: 18%
Solvency	Solvency: Financial Examination, Market Conduct Examinations, Financial Analysis, Securities, Securities Custodian and Historical Databases	State: 336,740 Federal: Other: 746,117 Total: 1,082,857 % of Total Budget 8%	State: 291,641 Federal: Other: 826,412 Total: 1,118,053 % of Total Budget 9%	State: 327,944 Federal: Other: 909,069 Total: 1,237,013 % of Total Budget 10%
Licensing	Licensing: Individual Licensing, Companies, Insurer/HMO Licensing, Education, Special Services Division, Third Party Administration Licenses, Utilization Review and Service Contract Providers	State: 69,093 Federal: Other: 458,966 Total: 528,059 % of Total Budget 4%	State: 70,057 Federal: Other: 404,023 Total: 474,080 % of Total Budget 4%	State: 81,572 Federal: Other: 577,472 Total: 659,044 % of Total Budget 5%
Captives	Captives & ARTS MKT SVC's	State: Federal: Other: 1,694,266 Total: 1,694,266 % of Total Budget 12%	State: Federal: Other: 1,664,370 Total: 1,664,370 % of Total Budget 13%	State: Federal: Other: 1,342,722 Total: 1,342,722 % of Total Budget 10%
Policy	Policy Forms and Rates: Review Financial Condition and Residual Markets, Consumer Assistance	State: 804,009 Federal: Other: 304,477 Total: 1,108,486 % of Total Budget 8%	State: 840,032 Federal: Other: 259,210 Total: 1,099,242 % of Total Budget 8%	State: 835,117 Federal: Other: 302,689 Total: 1,137,806 % of Total Budget 9%
Safe Homes	Hurricane Mitigation	State: Federal: 46,340 Other: 2,720,024 Total: 2,766,364 % of Total Budget 19%	State: Federal: 111,289 Other: 1,546,477 Total: 1,657,766 % of Total Budget 13%	State: Federal: Other: 1,643,661 Total: 1,643,661 % of Total Budget 13%
Fringe Benefits	Employer Fringe Benefits	State: 820,719 Federal: Other: 931,503 Total: 1,752,222 % of Total Budget 12%	State: 891,975 Federal: Other: 878,982 Total: 1,770,957 % of Total Budget 13%	State: 937,097 Federal: Other: 919,574 Total: 1,856,671 % of Total Budget 14%

Remainder of Expenditures (Consumers, Taxation & Uninsured Motorist)	State: 417,760 Federal: 0ther: 2,334,593 Total: 2,752,353	State: 423,935 Federal: Other: 2,343,178 Total: 2,767,113	State: 413,194 Federal: Other: 2,377,355 Total: 2,790,549
(Consumers, 13xation & Chimsured Motorist)	% of Total Budget 19%	% of Total Budget 21%	% of Total Budget 21%